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Bib Data Sheet

CONFIRMATION NO. 5622

SERIAL NUMBER 09/735,427	FILING DATE 12/12/2000 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. 11433RRUS01U/22171.177	
APPLICANTS Mark J. Holden, Allen, TX; Scott L. Orton, Allen, TX;					
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/174,199 01/03/2000 * HP (*) Data inconsistent with PTO records.					
** FOREIGN APPLICATIONS ***** HP					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/05/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>HP</i> Acknowledged <i>HP</i> Allowance Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 3	TOTAL CLAIMS 30	INDEPENDENT CLAIMS 6
ADDRESS David L. McCombs Haynes and Boone, LLP 901 Main Street, Suite 3100 Dallas, TX 75202-3789					
TITLE System and method for dynamic queuing in an automatic call distributor					
FILING FEE RECEIVED 1130	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		